Centre for Workplace Learning & Performance



EVOLUTION

Transform and evolve your capabilities to the next level with us today In today's world, there is a pressing need to equip ourselves, and our workforce with the necessary skills to compete on a global scale, given the shortening of economic cycles and increasing market volatility brought about by rising uncertainties.

89% of Singaporeans are willing to be retrained to ensure their employability.

91% of Singaporeans want career learning and development opportunities, but only 1 in 4 were given training and upskilling opportunities.

2.2% per year Firms that sent local workers for training saw productivity improve over two years.





"In this generation, people on the lookout for a placement or job position are not only doing so just to earn an income, but they also see it as a means to further develop on themselves and their skillsets – and this is something that both Singapore Flying College and Singapore Airlines have always believed very strongly in. Through our partnership with IAL, we look forward to continuously developing and upskilling our people so that they are able to deliver better service to drive greater satisfaction from our customers."





How can you *evolve faster* and *emerge ahead* of the competition?

To evolve and keep up with the pace, you have to take charge of your career journey, and this includes continuing to refresh your skills and keeping up-to-date with new developments.

For businesses, the need to focus on long-term transformation plans, such as the adoption of innovations and digitalising work processes becomes mandatory in enabling your enterprise to be resilient to changes. For transformation to take flight, the investment in your workforce is equally vital in enabling them to stay on top of their craft.

> Choon Leng <u>GCWPL Programme</u>, April 2022 Cohort



"With the market shifting towards workplace learning where it is more relevant and designed contextually to each individual organisation, I decided to take up the Graduate Certificate in Workplace Learning (GCWPL) programme, as it is an extension to my scope of work in curriculum development. The content covered has been great, and I am appreciative of the fact that the trainers are very willing to share their experiences with us."

EMBARK ON A TRANSFORMATION JOURNEY WITH US

PROGRAMMES PATHWAY FOR **INDIVIDUALS** The need for upskilling does not discriminate regardless of your job function and industry, one should always learn to stay current and relevant. With the apparent shortening shelf-life of skills in today's world, the need to constantly refresh your skillset becomes paramount to stay ahead CERTIFICATE of the curve. PROGRAMME Impart your knowledge and vast experiences gathered over the years of your employment journey to learners and/or enterprises by exploring your options as a trainer, facilitator, or even a workplace learning solutionist. MASTER PROGRAMM CPD COURSES

WSQ Advanced Certificate in Learning and Performance 2.0

This is a Train-the-Trainer programme designed to equip learners with the competencies recognised by SkillsFuture Singapore (SSG) for Trainers and Assessors of SSG-funded certifiable courses.



WSQ Diploma in Design and Development of Learning for Performance

This is a programme that aims to develop creative and analytical blended learning designers by providing the foundation for curriculum development and instructional design.



Master in Boundary-Crossing Learning and Leadership

This programme is a novel, transdisciplinary-focused, cutting-edge, and innovative post-graduate that was created with focus on cross-boundary change, leadership learning, and innovation.



WSQ PROGRAMMES

GRADUATE

CERTIFICATE PROGRAMME

MASTER

PROGRAMME

CPD

COURSES

O WSQ Workplace Learning Facilitator

This programme is for individuals who are keen to faciliate, coach and assess learning in their organisation and are seeking new ways to enhance learning to elevate performance at the workplace.



O Graduate Certificate in Workplace Learning

This programme comprises taught courses imbued with authentic case studies, reallife examples and substantive reflections and a Work-Learn course where learners undertake real consultancy projects.



Have areas of interest that you are looking to learn more or pursue?

> Embark on your personal lifelong, life-wide, and lifedeep learning journey with us:



PATHWAY FOR **ENTERPRISES**

Given the apparent labour crunch plaguing businesses in recent years, one of the most definitive ways for your enterprise to score gain in human capital is to engage your employees in workplace learning. As enterprise leaders, you get to decide on the type of your workplace transformation journey based on the readiness of your workforce and available resources and tap on available grants.



NACE@IAL Consultancy

- Up to 90% consultancy grant^
- No minimum amount of employees
- Project timeline of approx. 3 months

Learning Enterprise Alliance

Corporate Learning

A bespoke workshop for your organisation. • Up to 90% consultancy

• At least 25 employees

grant[^]

- and above
- Project timeline of approx. 6 – 9 months

^SMEs with at least 30% local shareholding and group annual sales turnover of less than \$100 million or group employment of not more than 200 employees would be eligible for up to 90% funding for consultancy projects. Non-SMEs would be eligible for up to 70% funding for consultancy projects.

······ GET IN TOUCH WITH US TO FIND OUT MORE ······

LEARNING ENTERPRISE **ALLIANCE PROJECT**





"We joined the Learning Enterprise Alliance (LEA) initiative to revise our existing OJT Blueprint mapped to Skills Framework (SFw) for SkillsFuture's course accreditation.

This goes in line with our endeavour of developing the competencies of our staffs. We are certain that the initiative will help improve the training process and the skills of our operations team to consistently provide excellent service."

Cherry Bajaro



"It was a meaningful learning journey. Though it wasn't an easy process, we believed that this is the way forward to strengthening our competencies and skillsets in meeting the ever-changing demands within the Food Service Sector.

As the company emphasizes strongly on the continuous development of our people, we will continue to explore different partnerships, such as the LEA initiative, to help us in our vision of building a competent workforce."

NACE@IAL **CONSULTANCY PROJECT**

William Chew

Head of Learning and Innovation, dnata Singapore Pte Ltd



"As dnata is committed to continuous learning and design, we wanted to be part of a network that sees the benefits of development at the workplace and that we can learn from through knowledge exchange. The pandemic has highlighted not only the importance of job redesign to stay relevant, but also for the company to improve on career development opportunities to ensure we retain our workforce and attract new talent."

BE INSPIRED BY THE SUCCESSES OF OUR ENTERPRISE PARTNERS

Assistant Learning & Development Manager, Polar Puffs & Cakes



The relevancy of workplace learning takes on a heightened significance given that learning happens often in the workplace, and that it provides milieu for learners to effectively apply what they have learned back to their jobs, thereby bridging the theory-practice nexus.

On this front, IAL provides business consultancy services such as the <u>Learning</u> <u>Enterprise Alliance (LEA)</u> and NACE@IAL Consultancy to complement and supplement enterprises' effort in further driving and sustaining capability development; as well as offers various programmes and courses to encourage individuals to embark on their lifelong, life-deep and life-wide learning journey.

DEVELOPING A RESILIENT AND FUTURE-READY WORKFORCE

Given the increased relevance in lifelong learning, IAL's role as an appointed National Centre of Excellence for Workplace Learning (NACE@IAL) provider serves to proliferate the competencies upskilling of employees through workplace learning – which can take the form of trial and error, on-the-job training and peer support at the workplace.



Dileep <u>MBX programme,</u> July 2022 Cohort

"I enrolled in this programme because it provides the "how" to get the job done. The curriculum design and delivery have allowed me to harness my strengths and recognize my weaknesses. This, coupled with interactive, fun, and knowledgeable lecturers, ensures a seamless transition for me from theory to practice."



Vince Chua DDDLP Graduate, Associate Adult Educator, AEP

"The WSQ Diploma in Design and Development of Learning for Performance (DDDLP) programme has imparted me with not only the underpinning knowledge, but also the skill in designing and developing an authentic courseware that will benefit me in my profession as an Adult Educator."





In spearheading capability building of across the Training and Adult Education (TAE) sector, IAL's designation as a <u>National Centre of</u> <u>Excellence for Adult Learning (NCAL)</u> serves to expand its current role as a training centre and qualifier for adult educators for the private training providers.



Eunice Lim ACLP Programme Facilitator

"Improve your training delivery in classrooms, virtual and workplace context to create an effective and engaging learning experience for adult learners. Backed by theories, you will have the opportunity for hands-on practice, peer learning and on-going feedback from experienced facilitators in the WSQ Advanced Certificate in Learning and Performance 2.0 (ACLP 2.0)"

CREATING AN ECOSYSTEM OF LIFELONG LEARNING



In our pursuit of creating a virtuous cycle of lifelong learning across the workforce, we have inked Memoranda of Understanding (MOUs) with leading enterprises across various industries in identifying areas and opportunities for growth.

The collaboration with our valued enterprise partners serves as an extension to our efforts in advocating for, and creating an ecosystem that supports the use of workplace learning to drive enterprise transformation to achieving their intended business outcomes and beyond.

Join us and be part of our growing network of advocates for lifelong and workplace learning:



ABOUT INSTITUTE FOR ADULT LEARNING

The Institute for Adult Learning (IAL) is an autonomous institute of the Singapore University of Social Sciences. As the National Centre of Excellence for Adult Learning, IAL works closely and supports Adult Education professionals, businesses, human resource developers and policy makers through its comprehensive suite of programmes and services on raising capabilities and catalysing innovations in Continuing Education and Training (CET).

IAL also champions research in sustaining economic performance through skills, shaping employment as well as CET decisions, and develops innovations through learning technology and pedagogy to heighten adult learning.



Keen to learn more about our programmes and initiatives? Get in touch with us.



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@IAL-CWLP



@IALSG



t.me/learn IAL